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UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF CALIFORNIA

SUNG GON KANG, individually and on
behalf of others similarly situated,

Plaintiff,

v.

CREDIT BUREAU CONNECTION, INC.,

Defendant.

No. 1:18-cv-01359-SKO

ORDER VACATING HEARING

**ORDER GRANTING UNOPPOSED
MOTION FOR FINAL APPROVAL OF
CLASS ACTION SETTLEMENT**

**ORDER GRANTING IN PART
UNOPPOSED MOTION FOR
ATTORNEY’S FEES AND COSTS AND
FOR APPROVAL OF SERVICE AWARD
AND INDIVIDUAL SETTLEMENT**

(Docs. 155 & 158)

Pending before the Court is Plaintiff Sung Gon Kang (“Kang”)’s unopposed motion for final approval of a class action settlement and unopposed motion for attorney’s fees and costs and for approval of service award and individual settlement. (Docs. 155 & 158.) No objections to the proposed settlement terms were received by the settlement administrator (*see* Doc. 158-1 at 23; Doc. 158-2 ¶ 4) or filed with the Court. Accordingly, the hearing for the motions, currently set for October 25, 2023, will be vacated.

For the reasons explained below, the Court grants preliminary approval of the proposed class action settlement and grants in part the motion for attorney’s fees and costs and for approval of service award and individual settlement.¹

I. BACKGROUND

The Court previously summarized Kang’s allegations in its June 1, 2023, order granting

¹ On February 28, 2023, the parties consented to the jurisdiction of the U.S. Magistrate Judge. (*See* Docs. 141–143.)

1 Kang’s motion for preliminary approval of a class action settlement and conditional class
2 certification (Doc. 153), and will not repeat the factual and procedural background in this order.
3 Following the grant of preliminary approval in this action, on August 1, 2023, Kang filed the
4 pending motion for attorney’s fees and costs and for approval of service award and individual
5 settlement, and on September 20, 2023, Kang filed the pending motion for final approval of the
6 parties’ class action settlement. (Docs. 155 & 158.) In support of the motions, Kang has submitted
7 declarations from class counsel and the settlement administrator in this action. (Docs. 155-2, 155-
8 3, 158-2.) As of the date of this order, no objections to the settlement were received by the
9 settlement administrator or filed with this Court, and no class members have opted out of the
10 settlement. (Doc. 158-1 at 23; Doc. 158-2 ¶ 4.) Defendant Credit Bureau Connection, Inc. (“Credit
11 Bureau”) did not oppose either motion.

12 Under the settlement agreement, Credit Bureau will automatically pay \$1,000 to each
13 member of the FCRA Class without the need for any claim form or other response.² (Doc. 149 at
14 16; Doc. 149-1 at 10, 16.) This amount is “independent of [Credit Bureau’s] other financial
15 obligations under the proposed settlement. That is, if the proposed settlement is approved, each
16 FCRA Class member will receive a sum certain rather than a pro rata portion of a common fund
17 against which, for example, the costs of notice and administration or Class Counsel’s attorneys’
18 fees and costs would be deducted.” (Doc. 149 at 16.)

19 II. FINAL CERTIFICATION OF SETTLEMENT CLASS

20 On March 4, 2022, the Court granted certification of the proposed classes under Rule 23
21 and found that Kang had satisfied Rule 23(a)’s requirements of numerosity, commonality,
22 typicality, and adequacy of representation and Rule 23(b)(3)’s requirements of predominance and
23 superiority. (*See* Doc. 121.)

24 The Court’s findings on these issues have not changed, and no objections to class
25 certification were raised. Accordingly, there is no need for the Court to repeat the analysis on these
26 issues here. *See, e.g., Harris v. Vector Marketing*, No. C–08–5198 EMC, 2012 WL 381202 at *3,

27 ² The “FCRA Class” is defined as “All individuals about whom [Credit Bureau] prepared a report that (1) included an
28 OFAC ‘Hit;’ (2) was published to a third party from October 2, 2013 to March 4, 2022 and (3) included a U.S. address
(including U.S. Territories) for that individual.” (Doc. 149-1 at 5.)

1 at *7 (N.D. Cal. Feb. 6, 2012) (“As a preliminary matter, the court notes that it previously certified
2 . . . a Rule 23(b)(3) class [Thus, it] need not analyze whether the requirements for certification
3 have been met and may focus instead on whether the proposed settlement is fair, adequate, and
4 reasonable.”); *In re Apollo Group Inc. Securities Litigation*, No. CV 04-2147-PHX-JAT, 2012 WL
5 1378677 at *4 (D. Ariz. Apr. 20, 2012) (“The Court has previously certified, pursuant to Rule 23[,]
6 . . . and hereby reconfirms its order certifying a class”).

7 The Court hereby confirms its prior order and certifies the following settlement classes:

8 “All individuals about whom [Credit Bureau] prepared a report that (1) included an
9 OFAC ‘Hit;’ (2) was published to a third party from October 2, 2013 to March 4,
10 2022 and (3) included a U.S. address (including U.S. Territories) for that
11 individual” (the “FCRA Class”).

12 “All individuals about whom [Credit Bureau] prepared a report that (1) included an
13 OFAC ‘Hit;’ (2) was published to a third party from October 2, 2011 to March 4,
14 2022; and (3) included a U.S. address (including U.S. Territories) for that
15 individual” (the “CCRAA Class”).

16 (Doc. 153 at 3–4, 15.) For settlement purposes, the parties have defined the class period as the
17 period “from October 2, 2013 to March 4, 2022” for the FCRA Class and the period “from October
18 2, 2011 to March 4, 2022” for the CCRAA Class.³ (*See* Doc. 149-1 at 4, 5.) These classes are
19 comprised of an estimated 1,119 individuals (the “Settlement Class” or “Settlement Class
20 Members”), all of whom are members of the CCRAA Class, and 1,071 of whom are members of
21 the FCRA Class. (Doc. 158-1 at 16, 26; Doc. 149-1 at 4.)

22 In addition, for the reasons stated in the certification order and the order of preliminary
23 approval, Plaintiff Sung Gon Kang is confirmed as class representative; Caddell & Chapman, and
24 Francis Mailman Soumilas, P.C., are confirmed as co-class counsel; and Continental Datalogix
25 (“CDLx”) is confirmed as the settlement administrator. (Doc. 153 at 3, 15; Doc. 149-1 at 4, 6.)

26 **III. FINAL APPROVAL OF CLASS ACTION SETTLEMENT**

27 Class actions require the district court’s approval prior to settlement. Fed R. Civ. P 23(e).
28 To approve a settlement, a district court must: (i) ensure notice is sent to all class members; (ii)
hold a hearing and make a finding that the settlement is fair, reasonable, and adequate; (iii) confirm

³ The distinction between the two classes arises from the CCRAA’s 7-year statute of limitations, Cal. Civ. Code § 1785.33, which is longer than the FCRA’s 5-year statute of limitations, 15 U.S.C. § 1681p.

1 that the parties seeking approval file a statement identifying the settlement agreement; and (iv) be
2 shown that class members were given an opportunity to object. Fed. R. Civ. P. 23(e)(1)–(5).

3 The parties filed the settlement agreement on May 1, 2023 (Doc. 149-1), and class members
4 were given an opportunity to object on or before August 31, 2023. (Doc. 158-2 ¶ 3; *see also* Doc.
5 158-1 at 23.) Neither CDLx nor the Court received any objections, timely or otherwise, to the
6 settlement. (Doc. 158-2 ¶ 3; *see also* Doc. 158-1 at 23.) The Court now turns to the adequacy of
7 notice and its fairness review of the settlement.

8 **A. Notice**

9 Adequate notice of the class settlement must be provided under Rule 23(e). *Hanlon v.*
10 *Chrysler Corp.*, 150 F.3d 1011, 1025 (9th Cir. 1998); *see also Silber v. Mabon*, 18 F.3d 1449, 1453-
11 54 (9th Cir. 1994) (noting that the court need not ensure all class members receive actual notice,
12 only that “best practicable notice” is given); *Winans v. Emeritus Corp.*, No. 4:13-cv-03962-HSG,
13 2016 WL 107574, at *3 (N.D. Cal. Jan. 11, 2016) (“While Rule 23 requires that ‘reasonable effort’
14 be made to reach all class members, it does not require that each individual actually receive
15 notice.”). “Notice is satisfactory if it ‘generally describes the terms of the settlement in sufficient
16 detail to alert those with adverse viewpoints to investigate and to come forward and be heard.’”
17 *Churchill Vill., L.L.C. v. Gen. Elec.*, 361 F.3d 566, 575 (9th Cir. 2004) (quoting *Mendoza v. Tucson*
18 *Sch. Dist. No. 1*, 623 F.2d 1338, 1352 (9th Cir. 1980)). Any notice of the settlement sent to the
19 class should alert class members of “the opportunity to opt-out and individually pursue any state
20 law remedies that might provide a better opportunity for recovery.” *Hanlon*, 150 F.3d at 1025.

21 The Court previously reviewed the notice provided in this case at the preliminary approval
22 stage and found it to be satisfactory. (Doc. 153 at 13–14.) Class counsel filed the declaration of
23 Frank Barkan of CDLx in connection with the dissemination of the class notice. (Doc. 156.)
24 Following the grant of preliminary approval, CDLx sent the notice to the class members by both
25 First-Class Mail and email. (*Id.* ¶¶ 3–6.) For mail that was returned as undeliverable with no
26 forwarding address, CDLx used an address locator service to find updated addresses. (*Id.* ¶¶ 7–
27 10.) In the end, CDLx delivered notice to 99.4% of the FCRA Class and 100% of the CCRA Class.
28 (*Id.* ¶ 11.) The settlement administrator also maintained the website www.KangClassAction.com,

1 which made materials related to the settlement, class counsel’s motion for attorney’s fees and costs,
2 and relevant deadlines available to Class Members. (*Id.* ¶ 12; *see also* Doc. 157.) As of the filing
3 of the present motion, CDLx has received one telephone call from a class member and has received
4 and responded to seven email inquiries from class members. (Doc. 158-2 ¶ 5.) Additionally, Credit
5 Bureau prepared the notice required to be served under the Class Action Fairness Act of 2005
6 (“CAFA”), 28 U.S.C. § 1715. S.A. § 4.1.4, and CDLx mailed the CAFA Notice as required by the
7 settlement agreement. (*See* Doc. 152.)

8 Considering the foregoing, the Court accepts the reports of CDLx and finds that it provided
9 adequate notice, thereby satisfying Federal Rule of Civil Procedure 23(e)(1). *Silber*, 18 F.3d at
10 1453–54; *Winans*, 2016 WL 107574, at *3.

11 **B. Final Fairness Determination**

12 At the final approval stage, the primary inquiry is whether the proposed settlement “is
13 fundamentally fair, adequate, and reasonable.” Fed. R. Civ. P. 23(e)(2); *Lane v. Facebook, Inc.*,
14 696 F.3d 811, 818 (9th Cir. 2012); *Hanlon*, 150 F.3d at 1026. “It is the settlement taken as a whole,
15 rather than the individual component parts, that must be examined for overall fairness.” *Hanlon*,
16 150 F.3d at 1026 (citing *Officers for Justice v. Civil Serv. Comm’n of S.F.*, 688 F.2d 615, 628 (9th
17 Cir. 1982)); *see also Lane*, 696 F.3d at 818. Having already completed a preliminary examination
18 of the agreement, the Court reviews it again, mindful that the law favors the compromise and
19 settlement of class action suits. *See, e.g., In re Syncor ERISA Litig.*, 516 F.3d 1095, 1101 (9th Cir.
20 2008); *Churchill Vill.*, 361 F.3d at 576; *Class Plaintiffs v. City of Seattle*, 955 F.2d 1268, 1276 (9th
21 Cir. 1992); *Officers for Justice*, 688 F.2d at 625. Ultimately, “the decision to approve or reject a
22 settlement is committed to the sound discretion of the trial judge because [they are] exposed to the
23 litigants and their strategies, positions, and proof.” *Staton v. Boeing Co*, 327 F.3d 938, 953 (9th
24 Cir. 2003) (quoting *Hanlon*, 150 F.3d at 1026).

25 In assessing the fairness of a class action settlement, courts balance the following factors:

- 26 (1) the strength of the plaintiffs’ case; (2) the risk, expense, complexity, and
27 likely duration of further litigation; (3) the risk of maintaining class action status
28 throughout the trial; (4) the amount offered in settlement; (5) the extent of
 discovery completed and the stage of the proceedings; (6) the experience and

1 views of counsel; (7) the presence of a governmental participant; and (8) the
2 reaction of the class members to the proposed settlement.

3 *Churchill Vill.*, 361 F.3d at 575; *see also In re Online DVD-Rental Antitrust Litig.*, 779 F.3d 934,
4 944 (9th Cir. 2015); *Rodriguez v. West Publ’g Corp.*, 563 F.3d 948, 964-67 (9th Cir. 2009). These
5 settlement factors are non-exclusive, and each need not be discussed if they are irrelevant to a
6 particular case. *Churchill Vill.*, 361 F.3d at 576 n.7.

7 Consideration of the *Churchill* factors alone is not sufficient to survive appellate review.
8 *See Briseño v. Henderson*, 998 F.3d 1014, 1022-26 (9th Cir. 2021) (holding that the revised Rule
9 23(e) requires district courts “to go beyond our precedent” and mandates consideration of “the
10 *Bluetooth* factors” to all class action settlements, regardless of whether settlement was achieved
11 before or after class certification); *see also* Fed. R. Civ. P. 23(e)(2)(C)-(D). Under the revised Rule
12 23(e), “district courts must apply the *Bluetooth* factors to scrutinize fee arrangements . . . to
13 determine if collusion may have led to class members being shortchanged.” *Briseño*, 998 F.3d at
14 1026. The so-called *Bluetooth* factors—also referred to as “subtle signs” of collusion—include: (i)
15 “when counsel receive a disproportionate distribution of the settlement, or when the class receives
16 no monetary distribution but class counsel are amply rewarded;” (ii) the existence of a “clear
17 sailing” arrangement, which provides “for the payment of attorneys’ fees separate and apart from
18 class funds,” or a provision under which defendant agrees not to object to the attorney’s fees sought;
19 and (iii) “when the parties arrange for fees not awarded to revert to defendants rather than be added
20 to the class fund.” *In re Bluetooth Headset Prods. Liab. Litig.*, 654 F.3d 935, 947 (9th Cir. 2011)
21 (internal quotations and citations omitted). “The presence of these three signs is not a death knell—
22 but when they exist, ‘they require[] the district court to examine them, . . . develop the record to
23 support its final approval decision,’ and thereby ‘assure itself that the fees awarded in the agreement
24 were not unreasonably high.’” *Kim v. Allison*, 8 F.4th 1170, 1180 (9th Cir. 2021) (quoting *Allen v.*
25 *Bedolla*, 787 F.3d 1218, 1224 (9th Cir. 2015)). Thus, while this Court has wide latitude to
26 determine whether a settlement is substantively fair, it is held to a higher procedural standard, and
27 in order “[t]o survive appellate review . . . [it] must show it has explored comprehensively all factors
28

1 and must give a reasoned response to all non-frivolous objections.” *McKinney-Drobnis v.*
2 *Oreshack*, 16 F.4th 594, 606 (9th Cir. 2021) (quoting *Allen*, 787 F.3d at 1223-24).

3 1. Strength of Plaintiff’s Case

4 When assessing the strength of a plaintiff’s case, the court does not reach “any ultimate
5 conclusions regarding the contested issues of fact and law that underlie the merits of th[e]
6 litigation.” *In re Wash. Pub. Power Supply Sys. Sec. Litig.*, 720 F. Supp. 1379, 1388 (D. Ariz.
7 1989). The court cannot reach such a conclusion because evidence has not been fully presented.
8 *Id.* Instead, the court “evaluate[s] objectively the strengths and weaknesses inherent in the litigation
9 and the impact of those considerations on the parties’ decisions to reach these agreements.” *Id.*

10 As described in the motion for preliminary approval of the class settlement, Credit Bureau
11 has affirmative defenses to some class members’ claims and would argue that these defenses, and
12 what Credit Bureau claimed were differences in the ways its consumer reports affected different
13 class members, made the case unmanageable for trial. (*See* Doc. 153 at 12; *See also* Doc. 122 at
14 6–7.) Specifically, these liability defenses include “(1) Defendant is not a credit reporting agency
15 because it does not provide its OFAC reports ‘for monetary fees’ within the meaning of the FCRA,
16 (2) Defendant’s OFAC reports are accurate, and (3) Defendant acted reasonably and not willfully.”
17 (*Id.* at 5.) Although Kang believes that there are strong arguments against each of the above
18 positions, success on any one of Credit Bureau’s defenses would have disposed of the class
19 members’ claims and eliminate any possibility of statutory damages recovery for the class.

20 Accordingly, the Court finds that consideration of this factor weighs in favor of granting
21 final approval of the parties’ settlement in this action.

22 2. Risk, Expense, Complexity, and Likely Duration of Further Litigation, and Risk of
23 Maintaining Class Action Status Throughout Trial

24 The second and third *Churchill* factors, the risk, expense, complexity, and likely duration
25 of further litigation, and the risk of maintaining class action status throughout trial, weigh in favor
26 of approval. *See* Fed. R. Civ. P. 23(e)(2)(C)(i). “[T]here is a strong judicial policy that favors
27 settlements, particularly where complex class action litigation is concerned.” *In re Syncor ERISA*
28

1 *Litig.*, 516 F.3d at 1101 (citing *Class Plaintiffs*, 955 F.2d at 1276). As a result, “[a]pproval of
2 settlement is preferable to lengthy and expensive litigation with uncertain results.” *Johnson v.*
3 *Shaffer*, No. 2:12-cv-1059-KJM-AC, 2016 WL 3027744, at *4 (E.D. Cal. May 27, 2016) (citing
4 *Morales v. Stevco, Inc.*, No. 1:09-cv-00704-AWI-JLT, 2011 WL 5511767, at *10 (E.D. Cal. Nov.
5 10, 2011)).

6 Because of the above-described risks, Kang contends that further litigation would increase
7 risk and delay. (Doc. 158-1 at 28.) The proposed settlement “creates a much faster and direct
8 means of providing relief to Class Members than would be the case if the parties proceeded with
9 litigation,” as the Scheduling Order contemplates completing merits and expert discovery, another
10 round of summary judgment briefing, and trial through October 24, 2023. (*Id.*; *see also* Doc. 125.)

11 The Court finds that consideration of this factor weighs in favor of granting final approval.

12 3. Amount Offered in Settlement

13 To evaluate the fairness of the settlement award, the court should “compare the terms of the
14 compromise with the likely rewards of litigation.” *Protective Comm. for Indep. Stockholders of*
15 *TMT Trailer Ferry, Inc. v. Anderson*, 390 U.S. 414, 424-25 (1968); *see also* Fed. R. Civ. P.
16 23(e)(2)(C)-(D). “It is well-settled law that a cash settlement amounting to only a fraction of the
17 potential recovery does not *per se* render the settlement inadequate or unfair.” *In re Mego Fin.*
18 *Corp. Sec. Litig.*, 213 F.3d 454, 459 (9th Cir. 2000). To determine whether a settlement “falls
19 within the range of possible approval,” a court must focus on “substantive fairness and adequacy”
20 and “consider plaintiffs’ expected recovery balanced against the value of the settlement offer.” *In*
21 *re Tableware Antitrust Litig.*, 484 F. Supp. 2d 1078, 1080 (N.D. Cal. 2007). In addition, the court
22 must consider whether “the proposal treats class members equitably relative to each other” and
23 whether “the relief provided for the class is adequate.” Fed. R. Civ. P. 23(e)(2)(C)-(D).

24 Here, the settlement agreement provides that each of the 1,071-member FCRA Class will
25 receive a minimum of \$1,000 without the need for any claim form or other response. (Doc. 158-1
26 at 28; Doc. 149-1 at 10, 16.) This amounts to 95.7% of consumers about whom Credit Bureau
27 prepared a consumer report with an OFAC “Hit” during the class period receiving cash payments
28

1 via the proposed settlement.⁴

2 Under the FCRA a prevailing plaintiff may obtain statutory damages of \$100–\$1,000. *See*
3 15 U.S.C. § 1681n(a)(1)(A). Thus, the automatic \$1,000 payment is the maximum amount of
4 statutory damages available for a willful violation of the FCRA. Kang maintains that this is an
5 “excellent result” that “compares favorably to other FCRA section 1681e(b) class action
6 settlements for statutory damages.” (Doc. 158-1 at 28 (citing *Patel v. Trans Union, LLC*, No. 14-
7 CV-00522-LB, 2018 WL 1258194, at *8 (N.D. Cal. Mar. 11, 2018) (finally approving class action
8 settlement in which class members received an automatic \$400 payment and could submit a claim
9 for an additional, pro rata share of a claims pool); *Leo v. AppFolio, Inc.*, No. 3:17-cv-05771-RJB,
10 Doc. 62 at 7 (W.D. Wash. July 18, 2019) (\$425 for successful claimants); *McIntyre v. RealPage,*
11 *Inc.*, No. 18-CV-03934, 2023 WL 2643201, at *2 (E.D. Pa. Mar. 24, 2023) (finally approving
12 settlement in which class members received automatic payments of approximately \$300)). In
13 addition, members of the largely overlapping CCRAA Class all benefit from Credit Bureau’s
14 practice changes that eliminate name-only matching for entities on the OFAC list. (*See* Doc. 158-
15 1 at 29.)

16 Based on the information presented, the Court concludes that the amount offered in
17 settlement of this action provides adequate relief for the class.

18 4. Extent of Discovery Completed and Stage of the Proceedings

19 “In the context of class action settlements, ‘formal discovery is not a necessary ticket to the
20 bargaining table’ where the parties have sufficient information to make an informed decision about
21 settlement.” *Linney v. Cellular Alaska P’ship*, 151 F.3d 1234, 1239 (9th Cir. 1998) (quoting *In re*
22 *Chicken Antitrust Litig.*, 669 F.2d 228, 241 (5th Cir. 1982)). Approval of a class action settlement
23 “is proper as long as discovery allowed the parties to form a clear view of the strengths and
24 weaknesses of their cases.” *Monterrubio v. Best Buy Stores, L.P.*, 291 F.R.D. 443, 454 (E.D. Cal.
25 2013). A settlement is presumed fair if it “follow[s] sufficient discovery and genuine arms-length
26 negotiation.” *Adoma v. Univ. of Phx., Inc.*, 913 F. Supp. 2d 964, 977 (E.D. Cal. 2012) (quoting
27

28 ⁴ The remaining consumers are members of the CCRAA Class, who are entitled to only injunctive relief.

1 *Nat'l Rural Telecomms. Coop. v. DIRECTV, Inc.*, 221 F.R.D. 523, 528 (C.D. Cal. 2004)). The
2 court must consider whether the process by which the parties arrived at their settlement is truly the
3 product of arm's length bargaining and not collusion or fraud. *Millan v. Cascade Water Servs.,*
4 *Inc.*, 310 F.R.D. 593, 613 (E.D. Cal. 2015). These concerns are also reflected in Rule 23(e)(2)'s
5 focus on procedural fairness—whether “the class representatives and class counsel have adequately
6 represented the class” and whether “the proposal was negotiated at arm's length.” Fed. R. Civ. P.
7 23(e)(2)(A)-(B).

8 As detailed in the Court's order granting preliminary approval, the Court is satisfied that
9 the settlement was the result of “serious, informed, non-collusive negotiations.” (Doc. 153 at 9.)
10 The parties engaged in three mediation sessions prior to settlement. (Doc. 158-1 at 13, 15–16.)
11 The final mediation took place after motion practice, the completion of class certification discovery
12 and completion of “much of [the] merits discovery.” (*Id.* at 29.) Class Counsel had identified all
13 possible class members who met the definitions certified by the Court, had obtained the computer
14 code behind Credit Bureau's “name-only matching logic,” and had already retained experts in
15 OFAC and computer programing and databases. (*Id.*) In the settlement agreement, the parties
16 recite that the settlement was reached after the parties “engaged in vigorous litigation, exchanged
17 voluminous discovery, documents, and information, and conducted multiple depositions, and it is
18 the product of sustained, arm's length settlement negotiations and two (2) formal mediations.”
19 (Doc. 149-1 at 3.)

20 Accordingly, the Court concludes that consideration of this factor weighs in favor of
21 granting final approval.

22 5. Experience and Views of Counsel

23 Class counsel submitted declarations describing their experience in class action litigation.
24 (*See* Docs. 155-2 & 155-3.) They have “decades of experience in the area of consumer class actions
25 in general, especially those brought under the FCRA in particular, and have been commended by
26 federal courts throughout the country over many years for their litigation proficiency, expertise and
27 high caliber of work.” (Doc. 158-1 at 29. *See also* Docs. 155-2 & 155-3.) In their view, the
28 proposed settlement “provides adequate relief to Class Members, including the maximum amount

1 of statutory damages available under the FCRA for a 5-year class as well as valuable practice
2 changes.” (*Id.* at 29–30.)

3 The Court finds that class counsel’s experience and views weigh in favor of granting final
4 approval.

5 6. Presence of a Governmental Participant

6 As no government entity has participated in this matter, this factor is neutral.

7 7. Reaction of the Class Members

8 “It is established that the absence of a large number of objections to a proposed class action
9 settlement raises a strong presumption that the terms of a proposed class settlement action are
10 favorable to the class members.” *Nat’l Rural Telecomms. Coop.*, 221 F.R.D. at 529 (citing cases).
11 The presumption that a settlement is fair, reasonable, and adequate is particularly strong when there
12 is an absence of a single objection to a proposed class action settlement. *See id.*; *Barcia v. Contain-*
13 *A-Way, Inc.*, No. 3:07-cv-00938-IEG-JMA, 2009 WL 587844, at *4 (S.D. Cal. Mar. 6, 2009).
14 Nevertheless, “[a] court may appropriately infer that a class action settlement is fair, adequate, and
15 reasonable when few class members object to it.” *Cruz v. Sky Chefs, Inc.*, No. 4:12-cv-02705-
16 DMR, 2014 WL 7247065, at *5 (N.D. Cal. Dec. 19, 2014) (citing *Churchill Vill.*, 361 F.3d at 577).

17 According to Kang, no Class Member has filed an objection to the settlement pending final
18 approval. (Doc. 158-1 at 23; Doc. 158-2 ¶ 4.) As a result, currently 100% of the class members
19 will be participating in the settlement. (*Id.*) Accordingly, consideration of this factor weighs in
20 favor of granting final approval.

21 8. Subtle Signs of Collusion

22 The Court now turns to the *Bluetooth* factors to examine whether any “more subtle signs”
23 of collusion recognized by the Ninth Circuit are present here.⁵ *See Bluetooth*, 654 F.3d at 947.

24 For the first *Bluetooth* factor, the Court compares the payout to the class (actual and
25 expected) to class counsel’s unopposed claim for fees. *See Harris v. Vector Mktg. Corp.*, No. C–
26 08–5198 EMC, 2011 WL 4831157, at *6 (N.D. Cal. Oct. 12, 2011). The gross settlement amount
27 is \$2.75 million and class counsel seeks \$1.62 million in attorney’s fees—58.9 percent of the

28 ⁵ Plaintiff’s briefing does not address these factors.

1 settlement amount. This ratio alone can be a sign of collusion. *See Bluetooth*, 654 F.3d at 947.
2 However, given that the fees requested are less than class counsel’s lodestar, the Court finds that
3 while the high percentage is a red flag, it does not rise to the level of collusion. Moreover, any
4 concerns regarding collusion are mitigated by the Court’s reduction of the fees sought, as set forth
5 below.

6 As for the second *Bluetooth* factor, the fact that the proposed settlement contains a “clear
7 sailing” provision (*see* Doc. 149-1 at 15) is not ideal. *See In re Toys R Us-Delaware, Inc.–Fair*
8 *and Accurate Credit Transactions Act (FACTA) Litig.*, 295 F.R.D. 438, 458 (C.D. Cal. 2014) (“a
9 clear sailing agreement is one where the party paying the fee agrees not to contest the amount to be
10 awarded by the fee-setting court so long as the award falls beneath a negotiated ceiling”).
11 Nevertheless, the existence of a such a provision is not necessarily fatal to final approval. *See*
12 *Bluetooth*, 654 F.3d at 948. The collusion concerns raised by the clear sailing provision are
13 minimized, in this case, however, because the settlement agreement provides that any unpaid
14 attorney’s fees and costs will remain in the settlement fund to be distributed to the class in a second
15 distribution following the initial round of automatic payments (Doc. 149-1 at 15–16). *See, e.g.,*
16 *Ferrell v. Buckingham Prop. Mgmt.*, No. 1:19-cv-00332-LJO-SAB, 2020 WL 291042, at *21 (E.D.
17 Cal. Jan. 21, 2020). Moreover, class counsel did assume substantial risk in litigating this action on
18 a contingency fee basis, and incurring costs without the guarantee of payment for its litigation
19 efforts. That risk is even more acute under the circumstances, as class members’ statutory recovery
20 under the FCRA is capped at \$1,000 in statutory damages for each member of a class. *See* 15
21 U.S.C. § 1681n(a)(1)(A). The attorney’s fees and costs necessary to litigate an FCRA class action
22 thus may often exceed any possible recovery. *See, e.g., Der-Hacopian v. Darktrace, Inc.*, No. 18-
23 CV-06726-HSG, 2020 WL 1904471, at *8 (N.D. Cal. Apr. 17, 2020).

24 The third *Bluetooth* factor—whether the parties have arranged for fees not awarded to the
25 class to revert to defendant rather than be added to the settlement fund, *see Bluetooth*, 654 F.3d at
26 948—is not present here. As set forth above, the settlement agreement is non-reversionary. All
27 funds that are not distributed to the class following the second distribution shall be paid to a *cypres*
28 recipient. (Doc. 149-1 at 16.)

1 9. Conclusion

2 In sum, the *Churchill* fairness factors support approval, and the *Bluetooth* factors do not
3 indicate collusion. The Court is therefore satisfied that the settlement agreement was not the result
4 of collusion between the parties and instead is the product of arms-length negotiations between
5 experienced and professional counsel. There are no objections to address. For each of these
6 reasons, the Court finds that the settlement is fair, reasonable, and adequate under Rule 23(e) and
7 final approval is therefore appropriate.

8 **IV. ATTORNEY’S FEES, COSTS, AND SERVICE AWARD**

9 As noted above, Plaintiff has also submitted a motion seeking attorney’s fees, class
10 counsel’s litigation expenses, and a service award for Kang.

11 **A. Attorney’s Fees**

12 1. Legal Standard

13 Reasonable attorney’s fees are allowed under the FCRA, 15 U.S.C. § 1681n(a)(3), and
14 Federal Rule of Civil Procedure 23(h). However, “courts have an independent obligation to ensure
15 that the [fee] award, like the settlement itself, is reasonable, even if the parties have already agreed
16 to an amount.” *Bluetooth*, 654 F.3d at 941; *see also Staton*, 327 F.3d at 963 (“[A] district court
17 must carefully assess the reasonableness of a fee amount spelled out in a class action settlement
18 agreement.”). Use of the “lodestar” method is appropriate to calculate attorney’s fees under a
19 federal fee-shifting statute like the FCRA. *See Tahara v. Matson Terminals, Inc.*, 511 F.3d 950,
20 955 (9th Cir. 2007); *see also Staton*, 327 F.3d at 965; *Yeagley v. Wells Fargo & Co.*, 365 F. App’x
21 886, 887 (9th Cir. 2010) (“Under a fee shifting statute such as the FCRA . . . the lodestar method
22 is generally the correct method for calculating attorneys’ fees.”).

23 The lodestar method calculates attorney fees by “by multiplying the number of hours
24 reasonably expended by counsel on the particular matter times a reasonable hourly rate.” *Florida*
25 *v. Dunne*, 915 F.2d 542, 545 n.3 (9th Cir. 1990) (citing *Hensley v. Eckerhart*, 461 U.S. 424, 433
26 (1983)). The product of this computation, the “lodestar” amount, yields a presumptively reasonable
27 fee. *Gonzalez v. City of Maywood*, 729 F.3d 1196, 1202 (9th Cir. 2013); *Camacho v. Bridgeport*
28 *Fin., Inc.*, 523 F.3d 973, 978 (9th Cir. 2008). Next, the Court may adjust the lodestar upward or

1 downward using a “multiplier” considering factors adopted by the Ninth Circuit:

2
3 (1) the time and labor required, (2) the novelty and difficulty of the questions
4 involved, (3) the skill requisite to perform the legal service properly, (4) the
5 preclusion of other employment by the attorney due to acceptance of the
6 case, (5) the customary fee, (6) whether the fee is fixed or contingent, (7)
7 time limitations imposed by the client or the circumstances, (8) the amount
involved and the results obtained, (9) the experience, reputation, and ability
of the attorneys, (10) the “undesirability” of the case, (11) the nature and
length of the professional relationship with the client, and (12) awards in
similar cases.⁶

8 *Kerr v. Screen Extras Guild, Inc.*, 526 F.2d 67, 70 (9th Cir. 1975); *Quesada v. Thomason*, 850 F.2d
9 537, 539 (9th Cir. 1988) (indicating the Court should “consider[] some or all twelve relevant criteria
10 set forth in *Kerr*” to determine whether to deviate from the lodestar).

11 2. Evaluation of the Fees Requested

12 Pursuant to the proposed settlement, class counsel may seek attorney’s fees and costs in the
13 amount of \$1,620,000. (Doc. 149-1 at 15.) Class counsel assert this amount is “reasonable” because
14 it amounts to 91.3% of their total lodestar expended in prosecuting this matter, \$1,690,145.50. (Doc.
15 155-1 at 17, 21.) For the reasons that follow, the Court finds that the lodestar in this case is
16 excessive, both with the time included and hourly rates applied, and necessitates a reduction in
17 attorney’s fees awarded.

18 *a. Time expended*

19 In general, the first step in determining the lodestar is to determine whether the number of
20 hours expended was reasonable. *Fischer*, 214 F.3d at 1119. The Court has the discretion to review
21 submitted time sheets to determine whether the time expended was reasonable. *See In re*
22 *Washington Public Power Supply System Securities Litigation*, 19 F.3d 1291, 1298 (9th Cir.1994)
23 (concluding the district court acted within its discretion in reducing the lodestar for unnecessary
24 and duplicative work).

25 The Court has reviewed the billing records provided by class counsel Francis Mailman
26 Soumilas, P.C. (“FMS”) and Caddell & Chapman (“C&C”). (Doc. 155-2 at 16–73; Doc. 155-3 at

27
28 ⁶ The Ninth Circuit has since determined the “desirability” of a case is no longer a relevant factor. *Resurrection Bay
Conservation Alliance v. City of Seward*, 640 F.3d 1087, 1095, n.5 (9th Cir. 2011) (citation omitted).

1 22–109.) The reported combined 2,492.7 hours (1,480.8 by FMS + 1,011.9 by C&C) included:
2 pre-suit investigation of the case and claims; preparation of the pleadings and service;
3 communications with Kang and opposing counsel; discovery; motion practice; settlement
4 conferences; and class notices and administration. However, the Court’s review of the billing
5 records to determine the tasks undertaken by the law firms has also revealed the inclusion of clerical
6 tasks and a significant amount of time billed for internal communications.

7 *i. Clerical tasks*

8 The Supreme Court determined that “purely clerical or secretarial tasks should not be billed
9 at a paralegal or [lawyer’s] rate, regardless of who performs them.” *Missouri v. Jenkins*, 491 U.S.
10 274, 288 n.10 (1989). As a result, courts eliminate clerical tasks from lodestar calculations. *See*,
11 *e.g.*, *Nadarajah v. Holder*, 569 F.3d 906, 921 (9th Cir. 2009); *Marquez v. Harper Sch. Dist.*, 546
12 F. App’x 659, 660 (9th Cir. 2013) (“[t]he district court was within its discretion” when it declined
13 to award fees for clerical tasks); *Harris v. L & L Wings, Inc.*, 132 F.3d 978, 985 (4th Cir. 1997)
14 (approving the deduction of hours spent on secretarial tasks from the lodestar calculation); *see also*
15 *Weeks v. Kellogg Co.*, No. CV 09–08102(MMM)(RZx), 2013 WL 6531177, at *32 (C.D. Cal. Nov.
16 23, 2013) (“In calculating the lodestar, courts typically exclude time spent on clerical or ministerial
17 tasks because such tasks are properly considered part of an attorney’s overhead and are reflected in
18 his or her hourly rate.”). Such tasks may include, but are not limited to, “creating indexes for a
19 binder; filing emails, memoranda, and other correspondence; updating the case calendar with new
20 dates; copying, scanning, and faxing documents; and filing or serving documents.” *Moore v.*
21 *Chase, Inc.*, Case No. 1:14-cv-01178-SKO, 2016 WL 3648949, at *3 (E.D. Cal. July 7, 2016),
22 citing *Prison Legal News v. Schwarzenegger*, 561 F.Supp.2d 1095, 1102 (N.D. Cal. 2008).

23 a) *Calendaring and Document Retrieval/Compilation*

24 This Court and others in the Ninth Circuit have determined that calendaring deadlines are
25 clerical tasks that should not being included in a fee award. *See, e.g., Moore*, 2016 WL 3648949,
26 at *3; *Hill v. Comm’r of Soc. Sec.*, 428 F. Supp. 3d 253, 265 (E.D. Cal. 2019) (observing clerical
27 staff could “easily” complete “calendaring of court dates” and reducing the fee award); *Campbell*
28 *v. AMTRAK*, 718 F.Supp.2d 1093, 1105 (N.D. Cal. 2010) (deducting calendaring as clerical work

1 from the fee award); *Doran v. Vicorp Rests., Inc.*, 407 F.Supp.2d 1120, 1125 (C.D. Cal. 2005)
2 (noting “calendar[ing] court dates” is clerical and reducing the fee award). Likewise, tasks related
3 to scheduling are clerical, non-compensable tasks. *See Soler v. County of San Diego*, No.
4 14cv2470-MMA (RBB), 2021 WL 2515236, at *10 (S.D. Cal. June 18, 2021) (identifying “time
5 spent scheduling ... [as] clerical tasks non-compensable at any billing rate”).

6 Courts have also declined to award fees for “retrieving electronic court documents or
7 copying” due to the clerical nature of the tasks. *Jones v. Metropolitan Life Ins. Co.*, 845 F. Supp.
8 2d 1016, 1027 (N.D. Cal. 2012); *Schmidt v. City of Modesto*, No. 1:17-cv-01411-DAD-MJS, 2018
9 WL 6593362, at *9 (E.D. Cal. Dec. 18, 2018) (indicating clerical work included downloading,
10 saving, and printing documents). Similarly, courts decline to award fees for staff emailing
11 documents. *See Schmidt*, 2018 WL 6593362, at *9 (declining to award fees for emailing
12 documents, noting emailing was a clerical task rather than a paralegal task); *LaToya A. v. S.F.*
13 *Unified Sch. Dist.*, Case No. 3:15-cv-04311-LB, 2016 WL 344558, at *9 (N.D. Cal. Jan. 28, 2016)
14 (forwarding documents to attorneys is “purely clerical work”). Thus, to the extent the billing
15 records include such tasks, fees for such tasks should not be awarded.

16 Review of class counsel’s billing records shows that paralegals at FMS and C&C included
17 over 30 entries for calendar[ing], noting deadlines, and compiling and retrieving documents.⁷ (*See*
18 *generally* Doc. 155-2 at 16–73; Doc. 155-3 at 22–109.) For example, an unnamed FMS paralegal⁸
19 billed a total of 9.3 hours throughout the litigation, from October 4, 2018, to September 8, 2021,
20 for tasks such as “[d]ownload Court order[s], read and identify case deadlines contained therein,
21 [and] add and/or modify case deadlines on litigation calendar.” (*See* Doc. 155-2 at 22–24, 26–28,
22 30–31, 33, 35–36, 51.) Similarly, Kathy Kersh, senior paralegal at C&C, billed a total of 6.8 hours
23 from March 7, 2019, to April 10, 2023, for tasks such as reviewing Court orders, updating
24 calendars, creating calendar entries, updating the “case management notebook,” and downloading
25 documents to the firm’s “network.” (*See* Doc. 155-3 at 34, 35, 45, 53, 54, 65, 70–71, 80, 83, 93,

26
27 ⁷ FMS appears to acknowledge the expenditure of administrative time on this matter, as they seek 18.7 hours
categorized as “File Admin.” (*See* Doc. 155-2 ¶ 24.)

28 ⁸ Although identified only as “Paralegal” in its billing records, Mr. Francis’s declaration names Jeffrey Kabacinski as
the paralegal who worked on this matter at FMS.

1 96, 98, 105.)

2 Associate Jordan Sartell of FMS and Junior Partner Amy Tabor of C&C also billed for
3 administrative tasks related to calendaring, scheduling, and document compilation in this action.
4 For example, Mr. Sartell indicated that he spent 0.2 hour on May 8, 2020, to “review ECF 68 setting
5 discovery dispute teleconference, [and] calendar same”; 0.2 hour on April 8, 2020, to “review ECF
6 103, [and] calendar MCC-related deadlines”; 0.3 hour on September 6, 2022, to “review Def’s R
7 45 subpoena, [and] related calendar items”; and 0.4 hour on December 20, 2022, to “review ECF
8 134, setting forth court’s instructions and deadlines for 3/9/23 settlement conference; [and] calendar
9 interstitial deadlines.” (See Doc. 155-2 at 40, 46, 59, 63.) Similarly, Ms. Tabor billed 0.1 hour on
10 November 12, 2019, to “[r]eview order vacating hearing [and] calendar deadlines”; 1.5 hours on
11 December 2, 2020, to “[r]eview filings; assemble notebook for motion for summary judgment
12 hearing; [and] calendar deadlines”; and 0.2 hours on March 11, 2021, to “[r]eview notice of motion
13 to compel [and] calendar deadlines.” (See Doc. 155-3 at 56, 79, 81.) Such time will also be
14 deducted from the lodestar calculation as clerical work. See *Henry v. Comm’r of Soc. Sec. Admin.*,
15 No. CV-20-00320-TUC-JGZ, 2023 WL 1434332, at *6 (D. Ariz. Feb. 1, 2023) (“Communications
16 such as emails and conferences may be considered clerical tasks when the discussion is about
17 deadlines, filings, and other non-substantive administrative work”); *Mrkonjic v. Delta Family-*
18 *Care*, No. CV 10-2087 GAF (JCx), 2014 WL 12967579 (C.D. Cal. July 18, 2014) (explaining
19 correspondence regarding deadlines is clerical and “not compensable” [citation omitted]).

20 Based upon the Court’s review of billing entries related to calendaring, scheduling, and the
21 assembly of documents, the Court finds 19.0 hours must be deducted from the lodestar, including
22 9.3 hours for Jeffrey Kabacinski, 6.8 hours for Kathy Kersh, 1.1 hour for Jordan Sartell, and 1.8
23 hours for Amy Tabor.

24 b) Communications with the Court

25 This Court and others have declined to award fees for communicating with the Court—such
26 as emailing or calling courtroom deputy—due to the clerical nature of the task. See, e.g., *Miller v.*
27 *Schmidt*, No. 1:12-cv-00137-LJO-SAB, 2017 WL 633892, at *7 (E.D. Cal. Feb. 15, 2017) (agreeing
28 with the party opposing the fee request that “communicating with the Court staff and court reporters

1 is purely clerical work” and excluding the time billed for communications with the courtroom
2 deputies from a fee award); *Robinson v. Plourde*, 717 F. Supp. 2d 1092, 1099-1100 (D. Haw. 2010)
3 (“communication with court staff, scheduling, and corresponding regarding deadlines, are clerical
4 and not compensable [tasks]”); *Comcast of Illinois X v. Kwak*, 03–00962 DAE–PAL, 2010 WL
5 3781768, at *6 (D. Nev. Sept. 20, 2010) (declining to award fees for “ministerial tasks such as
6 contacting court staff for scheduling reasons or noting due dates”).

7 Michael Caddell of C&C billed 0.2 hour to email the Court, and to review responses, on
8 June 12, 2019; 0.1 hour to review email correspondence from the Court on December 6, 2019; 0.6
9 hour to review correspondence to and from the Court on May 1, 2020; and 0.4 hour to email the
10 Court, and to review responses, on March 31, 2021. (Doc. 155-3 at 46, 58, 70, 82.) Similarly,
11 Jordan Sartell of FMS billed 0.6 hour to “confer with [co-counsel, opposing counsel,] and
12 courtroom deputy re tomorrow’s scheduling conference” on June 12, 2019; and 0.2 hour to
13 “[r]eview ECF 100 re logistics for upcoming scheduling conference [and]respond to deputy as
14 ordered” on March 31, 2021. (Doc. 155-2 at 33, 46.) This time shall be deducted from the lodestar,
15 for a total deduction of 2.1 hours.

16 *ii. Unnecessary (unrelated) tasks*

17 The Court takes judicial notice that a version of this case was originally filed on May 11,
18 2018, in the Central District of California against Experian Information Solutions, Inc.
19 (“Experian”)⁹ See *Kang v. Experian Information Solutions, Inc.*, Case No. 8:18-cv-00830-CJC-
20 DFM (C.D. Cal.). The cases are similar, but the legal theories, facts, and claims differ. (*Compare*
21 *Kang*, Doc. 1, Case No. 8:18-cv-00830-CJC-DFM (C.D. Cal.) *with* Doc. 1.) On July 5, 2018, the
22 case was voluntarily dismissed without prejudice. (*See Kang*, Doc. 15, Case No. 8:18-cv-00830-
23 CJC-DFM (C.D. Cal.). From what the Court has gathered from class counsel’s billing records,¹⁰
24 Kang dismissed his case against Experian after it was discovered that he had named the wrong

25 _____
26 ⁹ A court “may take judicial notice of proceedings in other courts, both within and without the federal judicial system,
27 if those proceedings have a direct relation to the matters at issue.” *United States ex rel. v. Robinson Rancheria Citizens*
28 *Council v. Borneo, Inc.*, 971 F.2d 244, 248 (9th Cir. 1992); *St. Louis Baptist Temple, Inc. v. FDIC*, 605 F.2d 1169,
1172 (10th Cir. 1979). See also Fed. R. Evid. 201

¹⁰ Notably, Kang makes no mention of his prior case in his briefing. It does explain, however, why class counsel’s
billing records begin almost one year before the complaint in this case was filed.

1 defendant. (*See generally* Doc. 155-2 at 18–20; Doc. 155-3 at 22–26.)

2 While the Court acknowledges that time spent on preparing and litigating Kang’s case
3 against Experian may have saved some time on this case, it is not clear that *all* of the time spent
4 litigating against the wrong defendant based on a different legal theory and claims in another venue
5 was necessary to the prosecution of this case. *See, e.g., Buchannon v. Associated Credit Servs.,*
6 *Inc.*, No. 3:20-CV-02245-BEN-LL, 2021 WL 5360971, at *18–20 (S.D. Cal. Nov. 17, 2021)
7 (reducing attorney’s fees for time spent litigating lawsuit filed in wrong venue). *See also Webb v.*
8 *Sloan*, 330 F.3d 1158, 1168 (9th Cir. 2003) (“Hours expended on unrelated, unsuccessful claims
9 should not be included in an award of fees.”). Accordingly, the Court in its discretion will reduce
10 by 50% the time expended by FMS from November 21, 2017, through July 5, 2018, and time
11 expended by C&C from May 8, 2018, through July 5, 2018, as follows:

Legal Professional	Deducted Hours
Michael A. Caddell	5.85 (11.7 x .5)
Cynthia B. Chapman	4.0 (8.0 x .5)
James A. Francis	3.2 (6.4 x .5)
John Soumilas	2.9 (5.8 x .5)
Amy E. Tabor	6.9 (13.8 x .5)
Jordan M. Sartell	11.45 (22.9 x .5)
Lauren KW Brennan	6.0 (12.0 x .5)
Kathy Kersh	6.6. (13.2 x .5)
Jeffrey Kabacinski (FMS Paralegal)	1.0 (2 x .5)
Felicia Labbe	1.15 (2.3 x .5)

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19 In addition, the Court does not include the 28.5 hours billed by Mr. Francis for attendance
20 at a final approval hearing (*see* Doc. 155-2 at 73), as none was held in this case.

21 ***b. Hourly rates***

22 The Court must also determine whether the hourly rates are reasonable to calculate the
23 lodestar. *See Florida*, 915 F.2d at 545 n.3. The Supreme Court has explained attorney fees are to
24 be calculated with “the prevailing market rates in the relevant community.” *Blum v. Stenson*, 465
25 U.S. 886, 895–96 and n.11 (1984). In general, the “relevant community” for purposes of
26 determining the prevailing market rate is the “forum in which the district court sits.” *Camacho v.*
27 *Bridgeport Fin., Inc.*, 523 F.3d 973, 979 (9th Cir. 2008). Thus, when a case is filed in the Fresno
28

1 Division of the Eastern District of California, the Fresno Division of the District “is the appropriate
2 forum to establish the lodestar hourly rate . . .” *See Jadwin v. County of Kern*, 767 F.Supp.2d 1069,
3 1129 (E.D. Cal. 2011). *See also Felix v. WM. Bolthouse Farms, Inc.*, No. 1:19-cv-00312-AWI-
4 JLT, 2020 WL 3819414, at *1 (E.D. Cal. July 8, 2020) (“This Court sits in the Fresno Division of
5 the Eastern District of California. The prevailing rates outside of the Fresno Division, including
6 the prevailing rates for the Sacramento Division, are generally irrelevant.”).

7 The fee applicant bears a burden of establishing that the requested rates are commensurate
8 “with those prevailing in the community for similar services by lawyers of reasonably comparable
9 skill, experience, and reputation.” *Blum*, 465 U.S. at 895 n.11. Applicants meet this burden by
10 producing “satisfactory evidence—in addition to the attorney’s own affidavits—that the requested
11 rates are in line with those prevailing in the community for similar services by lawyers of
12 reasonably comparable skill, experience and reputation.” *Id.*; *see also Chaudhry v. City of Los*
13 *Angeles*, 751 F.3d 1096, 1110–11 (9th Cir. 2014) (“Affidavits of the plaintiffs’ attorney[s] and other
14 attorneys regarding prevailing fees in the community . . . are satisfactory evidence of the prevailing
15 market rate”). The Court may apply “rates [from] outside the forum . . . ‘if local counsel was
16 unavailable, either because they are unwilling or unable to perform because they lack the degree of
17 experience, expertise, or specialization required to handle properly the case.”” *Barjon v. Dalton*,
18 132 F.3d 496, 500 (9th Cir. 1997) (quoting *Gates v. Deukmejian*, 987 F.2d 1392, 1405 (9th Cir.
19 1992)).

20 To calculate their lodestar, class counsel applied hourly rates ranging from \$465 per hour
21 for associates to \$1,075 per hour for a senior partner. (*See* Doc. 155-1 at 19.) Class counsel also
22 seek hourly rates for their paralegals ranging from \$375 to \$175 per hour . (*Id.*) Class counsel do
23 not assert the requested rates are aligned with the market rate in the Fresno Division or provide any
24 evidence concerning their hourly rates or those of other attorneys in the community. They do not
25 contend that counsel was unavailable in Fresno.¹¹ They instead assert that the rates are “reasonable
26 and within the range of the appropriate market rates charged by attorneys with comparable

27
28 ¹¹ Class counsel assert that “most local legal communities do not have lawyers with the relevant experience” (Doc. 155-1 at 19) but do not go as far as to claim that *Fresno* is one of those communities.

1 experience levels for litigation of a similar nature, given their experience level, practice
2 concentration and background.” (Doc. 155-2 ¶ 26. *See also* Doc. 155-3 ¶ 36 (C&C’s hourly rates
3 are “consistent with market rates for complex class action litigation.”).)

4 In support of its rates, FMS cites an October 18, 2022, expert report from Abraham C. Reich
5 of Fox Rothschild, LLP recommending the hourly rates to be charged by FMS in each of the legal
6 markets in which the firm has an office, and asserts that “[c]ourts across the country have relied
7 upon Mr. Reich’s expert opinion to approve [FMS’s] hourly rates.” (Doc. 155-2 ¶ 26 (citing
8 cases).) As Fresno is not one the markets discussed in the report, and none of the cited court cases
9 that relied on the report are venued in the Fresno Division, the rates recommended therein are
10 “irrelevant.” *Felix*, 2020 WL 3819414, at *1.

11 C&C similarly relies on cases from other forums to support the assertion the Court should
12 adopt the hourly rates they identified. (*See* Doc. 155-3 ¶ 36 (citing *Hooker v. Sirius SM Radio,*
13 *Inc.*, No. 4:13-cv-0003, Dkt. 215 (E.D. Va. May 11, 2017; *Henderson v. Acxiom Risk Mitigation,*
14 *No. 3:12-cv-0589* (E.D. Va. 2015); *Brown v. Lowe’s*, No. 5:13-cv-0079, Dkt. 173 (W.D.N.C.
15 November 1, 2016); *Berry v. LexisNexis Risk & Info Analytics Group, Inc.*, No. 3:11-cv-0754, Dkt.
16 129 (E.D. Va. Sept. 5, 2014); *United States of America, ex rel. Ivey Woodard v. DaVita Inc.*, Civil
17 Case No. 1:05-cv-0227, Dkt. 195-1 ¶ 51 (E.D. La.)).) However, as the matter is pending in the
18 Fresno Division of the Eastern District, the identified actions from federal courts in Virginia, North
19 Carolina, and Louisiana do not assist *this* Court.¹² *Jadwin*, 767 F. Supp. 2d at 1129. Plaintiff has
20 not provided adequate evidentiary support to demonstrate that the use of an attorney from outside
21 the relevant community was necessary for purposes of charging another community’s higher hourly
22 rates. *See, e.g., Welch v. Metropolitan Life Ins. Co.*, 480 F.3d 942, 945–46 (9th Cir.2007) (the party
23 seeking fees “bears the burden of documenting the hours expended in the litigation and must submit
24 evidence supporting those hours and the rates claimed.”) (emphasis added) (citation omitted).

25
26
27 ¹² The Ninth Circuit’s decision in *Prison Legal News v. Schwarzenegger*, 608 F.3d 446, 455 (9th Cir. 2010), on which
28 class counsel rely, does not alter this analysis. Rather, it reinforces the principle that, when determining a reasonable
hourly for an attorney fee award, the “scope of comparison,” while not limited to subject matter, is confined to
“attorneys in the *relevant community*.” *Id.* (emphasis added).

1 The rates for attorneys practicing 30 years or more—including Michael Caddell and Cynthia
2 Chapman—will be calculated at the rate of \$750 and \$650 per hour, respectively. The rate for
3 attorneys practicing law for 20 years or more—including Amy Tabor, John Soumilas, and James
4 Francis—will be calculated at the rate of \$525 per hour. The rate for Jordan Sartell and Lauren
5 Brennan, who have been practicing for 11 years, will be adjusted to \$425 per hour.

6 *ii. Paralegals*

7 To calculate their lodestar, class counsel applied the following hourly rates for their
8 paralegals: \$375 for Kathy Kersh of C&C, who has 33 years of experience; \$305 for FMS paralegal
9 Jeffrey Kabacinski, who has 25 years of experience; and \$175 for Felicia Labbe of C&C, who has
10 13 years of experience. (*See* Doc. 155-2 ¶ 31; Doc. 155-3 ¶ 34.) These amounts exceed the hourly
11 rates for comparably experienced paralegals in the Eastern District.

12 Paralegal rates within the Eastern District range from \$75 to approximately \$150.00 per
13 hour, depending on experience. *See, e.g., Schmidt*, 2018 WL 6593362, at *6 (“the reasonable rate
14 of compensation for a paralegal would be between \$75.00 to \$150.00 per hour depending on
15 experience”); *Bernal v. Sacramento Cty. Sheriff Dep’t*, No. 2:19-cv-00482-MCE-AC, 2023 WL
16 2504895, at *5 (E.D. Cal. Mar. 14, 2023) (rates of “approximately \$100 per hour” were reasonable
17 for paralegals in this district); *Gilbert v. Jabar Wireless Inc.*, No. 2:21-cv-02055 DAD AC, 2023
18 WL 3055108, at *9 (E.D. Cal. Apr. 24, 2023) (finding the hourly rate of \$115 was reasonable for
19 “experienced paralegals”); *Block v. Narwal*, No. 1:22-cv-00597-ADA-EPG, 2022 WL 17455502,
20 at *9 (E.D. Cal. Dec. 6, 2022) (finding the requested rate of \$115 was reasonable for paralegals
21 who had more than ten years of experience); *Freshko Produce Servs. v. ILA Prods*, No. 1:19-cv-
22 00017-DAD-BAM, 2021 WL 4033176, at *4 (E.D. Cal. Sept. 2, 2021) (finding \$150 per hour was
23 reasonable “for a paralegal with more than 30 years of experience” for calculating a lodestar).

24 In accordance with the foregoing, the rate for paralegal with 20 years or more experience—
25 including Kathy Kersh and Jeffrey Kabacinski—will be calculated at the rate of \$150 per hour.
26 The rate for Felicia Labbe, with 13 years of experience, will be adjusted to \$115 per hour.

27 3. Amount of Fees to be Awarded

28 Based upon the survey of fees awarded in the Eastern District and the Court’s own

1 knowledge, the adjusted rates are reasonable and align with prevailing local market rates. *See*
 2 *Cianchetta*, 2022 WL 2160556, at *6; *Garybo*, 2021 WL 449350, at *5; *see also Ingram v.*
 3 *Oroudjian*, 647 F.3d 925, 928 (9th Cir. 2011) (concluding “the district court did not abuse its
 4 discretion either by relying, in part, on its own knowledge and experience” to determine reasonable
 5 hourly rates). With the time and hourly adjustments set forth above, the lodestar totals
 6 \$1,113,560.50:

Legal Professional	Time	Rate	Lodestar
Michael A. Caddell	313.45	\$750	\$235,087.50
Cynthia B. Chapman	137.6	\$650	\$89,440
James A. Francis	216.3	\$525	\$113,557.50
John Soumilas	228.7	\$525	\$120,067.50
Amy E. Tabor	354.1	\$525	\$185,902.50
Jordan M. Sartell	700.65	\$425	\$297,776.25
Lauren KW Brennan	20.9	\$425	\$8,882.50
Kathy Kersh	157.9	\$150	\$23,685
Jeffrey Kabacinski	250	\$150	\$37,500
Felicia Labbe	14.45	\$115	\$1,661.75
Total			\$1,113,560.50

15 Because the requested fees in the amount of \$1,620,000 (less \$77,613.38 in requested costs)
 16 exceed the adjusted lodestar by almost \$500,000, the lodestar does not support the reasonableness
 17 of the request. Rather, in view of the presumptive reasonableness of the lodestar figure, *Gonzalez*,
 18 729 F.3d at 1202, and in the absence of any strong justification for an upward adjustment under the
 19 factors articulated in *Kerr v. v. Screen Extras Guild, Inc.*, the Court finds the adjusted lodestar
 20 amount is fair, reasonable, and adequate as required under Rule 23.¹³ Accordingly, the request for
 21 fees will be granted in the modified amount of \$1,113,560.50.

22 **B. Litigation Costs**

23 “[A]n attorney who has created a common fund for the benefit of the class is entitled to

24
 25 ¹³ The only *Kerr* factor discussed by Kang in his briefing is the “benefit obtained by the class.” (*See* Doc. 155-1 at
 26 21.) While the Court agrees that the classes obtained a substantial benefit in having obtained the maximum amount of
 27 statutory damages and practice changes, it also observes that the fee award is still a substantial percentage (40.5%) of
 28 the total amount Credit Bureau has agreed to pay to settle this case, and in fact exceeds the \$1,071,000 automatic
 payment to the FRCA Class. In this way, the Court’s determination is in line with other district court decisions, cited
 by Kang, approving fee requests in FCRA actions that comprise large percentage of the settlement amount in view of
 the “unique properties of FCRA actions.” *Arnold v. DMG Mori USA, Inc.*, No. 18-CV-02373-JD, 2022 WL 18027883,
 at *5 (N.D. Cal. Dec. 30, 2022) (collecting cases). *See also* Doc. 158-1 at 20 n.11.

1 reimbursement of reasonable litigation expenses from that fund.” *Norris v. Mazzola*, No. 15-cv-
2 04962-JSC, 2017 WL 6493091, at *14 (N.D. Cal. Dec. 19, 2017) (citation and internal quotation
3 marks omitted); *Smith v. Am. Greetings Corp.*, No. 14-cv-02577-JST, 2016 WL 2909429, at *9
4 (N.D. Cal. May 19, 2016) (“An attorney is entitled to ‘recover as part of the award of attorney’s
5 fees those out-of-pocket expenses that would normally be charged to a fee paying client.’”) (quoting
6 *Harris v. Marhoefer*, 24 F.3d 16, 19 (9th Cir. 1994)).

7 Pursuant to the settlement agreement, class counsel was authorized to seek up to \$1,620,000
8 in attorney’s fees and costs from the gross settlement fund. (*See* Doc. 149-1 at 10, 15.) Class
9 Counsel now seek litigation expenses in the amount of \$77,613.38. (Doc. 155-1 at 21.) The
10 itemized costs include filing fees, copying and postage, mediation fees, expert costs, legal research
11 charges, document review, and travel expenses for depositions and mediations. (*See* Doc. 155-2
12 ¶¶ 35–36; *id.* at 75–76.; Doc. 155-3 ¶ 37; *id.* at 111.) Costs including “filing fees, mediator fees . .
13 . . , ground transportation, copy charges, computer research, and database expert fees . . . are
14 routinely reimbursed” in class action cases. *Alvarado v. Nederend*, No. 1:08–cv–01099 OWW
15 DLB, 2011 WL 1883188, at *10 (E.D. Cal. Jan. May 17, 2011); *Rodriguez v. Danell Custom*
16 *Harvesting, LLC*, 327 F.R.D. 375, 394 (E.D. Cal. 2018) (“Reasonable expenses may be awarded
17 for travel, postage, telephone, fax, notice, online legal research fees, mediation fees, filing fees and
18 photocopies”); *see also In re Immune Response Sec. Litig.*, 497 F. Supp. 2d 1166, 1177 (S.D. Cal.
19 2007) (“The reimbursement for travel expenses, both under 28 U.S.C. § 1920 and Rule 54(d), is
20 within the broad discretion of the Court” [citation omitted]).

21 Because the costs requested are reasonable and do not exceed the amount authorized, the
22 request for litigation costs will be granted in the amount of \$77,613.38.

23 **C. Service Award**

24 A class representative may “receive a share of class recovery above and beyond [his]
25 individual claim” with a service payment, also known as an “incentive payment.” *China Agritech,*
26 *Inc. v. Resh*, 138 S. Ct. 1800, 1811 n.7 (2018); *see also Staton*, 327 F.3d at 977 (“named plaintiffs
27 ... are eligible for reasonable incentive payments”). However, incentive payments for class
28 representatives are not to be given routinely. The Ninth Circuit observed: “[i]f class representatives

1 expect routinely to receive special awards in addition to their share of the recovery, they may be
2 tempted to accept suboptimal settlements at the expense of the class members whose interests they
3 are appointed to guard.” *Staton*, 327 F.3d at 975 (citations omitted). Further, ““excessive payments
4 to named class members can be an indication that the agreement was reached through fraud or
5 collusion.”” *Id.* (citation omitted).

6 The Ninth Circuit has emphasized that “district courts must be vigilant in scrutinizing all
7 incentive awards.” *Radcliffe v. Experian Info. Solutions*, 715 F.3d 1157, 1165 (9th Cir. 2013). In
8 evaluating a request for a service payment to a class representative, the Court must consider: ““the
9 actions the plaintiff has taken to protect the interests of the class, the degree to which the class has
10 benefitted from those actions, the amount of time and effort the plaintiff expended in pursuing the
11 litigation,’ and any financial or reputational risks the plaintiff faced.” *Named Plaintiffs &*
12 *Settlement Class Members v. Feldman (In re Apple Inc. Device Performance Litig.)*, 50 F.4th 769,
13 786 (9th Cir. 2022) (quoting *Roes, 1-2 v. SFBSC Mgmt., LLC*, 944 F.3d 1035, 1057 (9th Cir. 2019));
14 *see also Staton* 327 F.3d at 977.

15 The settlement agreement provides that Kang may apply for a service award “not to exceed
16 \$15,000.” (Doc. 149-1 at 10.) Kang now requests that the Court approve a service payment in that
17 amount. (Doc. 155-1 at 21.)

18 1. Time Expended

19 The Eastern District has awarded service payments for “substantial efforts taken as a class
20 representative when the plaintiff has undertaken at least 30 to 40 hours of work.” *Greer v. Dick’s*
21 *Sporting Goods, Inc.*, No. 2:15-CV-01063-KJM-CKD, 2020 WL 5535399, at *4 (E.D. Cal. Sept.
22 15, 2020) (internal quotation marks, citation omitted); *see also Emmons v. Quest Diagnostics*
23 *Clinical Laboratories, Inc.*, No. 1:13-cv-00474-DAD-BAM, 2017 WL 749018, at *8 (E.D. Cal.
24 Feb. 27, 2017) (awarding payments when each plaintiff reported “approximately 30-40 hours
25 assisting their attorneys in the prosecution of this lawsuit” [modification adopted]). As Kang has
26 neither submitted a declaration to the Court nor provided any other evidence of the time he
27 expended on the matter, this factor does not support approval of a service payment.¹⁴

28 ¹⁴ Previously, the Court indicated that it was Kang’s burden to “provide clear and specific evidence demonstrating

1 2. Actions Taken to Benefit the Class

2 According to the motion, Kang “made substantial contributions to this litigation,
3 “participating actively in discovery by providing documents to Class Counsel and preparing for
4 and sitting for a lengthy deposition for which he had to take time off from work.” (Doc. 155-1 at
5 22.)

6 Lack of substantiation notwithstanding, Kang likely would have taken many of these actions
7 even if proceeding with individual claims. For example, he would likely have submitted to a
8 deposition if he brought the claims on his own behalf only. In addition, he would have assisted
9 with discovery even if the action was not filed on behalf of a class. On the other hand, his actions—
10 including assisting with discovery, reviewing documents, and attending a deposition—
11 undoubtedly benefitted class members, most of whom will receive an automatic payment at the
12 statutory maximum amount. Kang’s actions also resulted in a change in practice by Credit Bureau.
13 Therefore, the identified actions support a service payment for Kang.

14 3. Workplace Retaliation

15 The Court may consider whether the named plaintiff has “reasonable fears of workplace
16 retaliation” in evaluating a request for a service payment. *Staton*, 327 F.3d at 977. Because Kang
17 is not an employee of Credit Bureau, and therefore cannot suffer workplace retaliation, this factor
18 does not support a service payment.

19 4. Reputational Risk

20 Class Counsel assert that Kang “did risk further reputation[al] harm arising from [Credit
21 Bureau’s] matching procedures, which went unchanged until the last days of this matter.” (Doc.
22 155-1 at 22.) Yet, this risk of reputational harm would exist regardless of whether Kang had elected
23 to file *individual* claims rather than a class action. Such alleged risk also lacks evidentiary support
24 and is speculative. The Ninth Circuit observed: “the trial court is not bound to, and should not,
25 accept conclusory statements about ‘potential stigma’ and ‘potential risk,’ in the absence of
26 supporting evidence.” *See Wilson v. Telsa, Inc.*, 833 Fed. App’x 59, 62 (9th Cir. 2020) (quoting

27 _____ significant contributions to the litigation of this case.” (Doc. 153 at 11 n.5.) Nevertheless, Kang did not submit any
28 evidence of his time or work on the litigation. The Court declines to speculate as to the unidentified time or work Kang
may have expended on the action.

1 *Clark v. Am. Residential Servs. LLC*, 175 Cal. App. 4th 785, 805 (2009)). The Ninth Circuit
2 determined a court did not abuse its discretion in reducing a requested class representative payment
3 from \$10,000 to \$5,000 based on the speculative “risk of reputational injury.” *Id.* This factor does
4 not support the requested service payment for Kang.

5 5. Financial Risk

6 Class counsel provides no argument as to any financial risk to Kang. Thus, this factor does
7 not support the award of a service payment.

8 6. Amount of the Request

9 Considering the factors set forth above—in particular the actions taken by Kang that
10 resulted in substantial benefit to the classes and a change in practice by Credit Bureau—the Court
11 finds that an incentive award is appropriate.

12 In determining the amount to be awarded, the Court may consider the actions undertaken
13 by the class representative, the fairness of the hourly rate, and how large the incentive award is
14 compared to the average award class members expect to receive. *See, e.g., Ontiveros v. Zamora*,
15 303 F.R.D 356, 366 (E.D. Cal. Oct. 8, 2014) (evaluating the hourly rate the named plaintiff would
16 receive to determine whether the incentive award was appropriate); *Rankin v. Am. Greetings, Inc.*,
17 No. 2:10-CV-01831-GGH, 2011 WL 13239039, at *2 (E.D. Cal. July 6, 2011) (noting the incentive
18 award requested was “reasonably close to the average per class member amount to be received);
19 *Alvarado*, 2011 WL 1883188 at *10-11 (considering the time and financial risk undertaken by the
20 plaintiff). Notably, a service payment of \$5,000 for the class representative “is presumptively
21 reasonable” in the Ninth Circuit. *Richardson v. THD At-Home Servs.*, No. 1:14-cv-0273-BAM,
22 2016 WL 1366952, at *13 (E.D. Cal. Apr. 6, 2016); *see also see also Gonzalez v. NCI Group, Inc.*,
23 No. 1:18-cv-00948-AWI-SKO, 2023 WL 373252, at *9 (E.D. Cal. Jan. 24, 2023) (“Courts routinely
24 find rewards in the amount of \$5,000 to be reasonable”); *Bellighausen v. Tractor Supply Co.*, 306
25 F.R.D. 245, 266 (N.D. Cal. 2015) (observing that in the Northern District, “a \$5,000 payment is
26 presumptively reasonable”).

27 ***a. Actions of the class representative***

28 In *Alvarado*, this Court noted the class representatives “(1) travelled from Bakersfield to

1 Sacramento for mediation sessions (2) assisted Counsel in investigating and substantiating the
2 claims alleged in this action; (3) assisted in the preparation of the complaint in this action; (4)
3 produced evidentiary documents to Counsel; and (5) assisted in the settlement of this litigation.”
4 2011 WL 1883188, at *11. The Court also noted the plaintiffs “undertook the financial risk that,
5 in the event of a judgment in favor of Defendant in this action, they could have been personally
6 responsible for the costs awarded in favor of the Defendant.” *Id.* In light of these facts, the Court
7 found an award of \$7,500 for each plaintiff was appropriate for the time, efforts, and risks
8 undertaken. *Id.* Likewise, in *Bond v. Ferguson Enters., Inc.*, the Court found approved payments
9 of \$7,500 for the named plaintiffs who: “(1) provided significant assistance to Class Counsel; (2)
10 endured lengthy interviews; (3) provided written declarations; (4) searched for and produced
11 relevant documents; (5) and prepared and evaluated the case for mediation, which was a full day
12 session requiring very careful consideration, evaluation and approval of the terms of the Settlement
13 Agreement on behalf of the Class.” No. 1:09-cv-1662 OWW MJS, 2011 WL 2648879, at *15
14 (E.D. Cal. June 30, 2011).

15 Similarly, the Northern District determined class representatives failed to justify incentive
16 awards of \$10,000 although the plaintiffs reported “they were involved with the case by interacting
17 with counsel, participating in conferences, reviewing documents, and attending the day-long
18 mediation that resulted in the settlement.” *Wade v. Minatta Transport Co.*, No. C10-2796 BZ,
19 2012 U.S. Dist. LEXIS 12057, at *3 (N.D. Cal. Feb. 1, 2012). On the other hand, the Northern
20 District determined a service award of \$10,000 was appropriate for a class representative who “sat
21 for depositions, met with attorneys and coworkers throughout the life of the case, withstood five
22 years of litigation, and was in the unique position of still being employed by Converse, Inc. at the
23 commencement of the lawsuit against his employer.” *Chavez v. Converse, Inc.*, No. 15-cv-03746-
24 NC, 2020 WL 10575028, at *1, 7 (N.D. Cal. Nov. 25, 2020).

25 Although Kang did not attend the mediation sessions, it appears his remaining actions are
26 comparable to the plaintiffs in *Alvarado*, *Bond*, and *Wade*. However, he seeks a service payment
27 that is?? twice the service payments awarded to those class representatives. Further, Kang seeks
28 an award greater than what was approved for Chavez, who was in the “unique position” of being a

1 current employee of the defendant while a class representative. This factor does not support a
2 conclusion that the amount of service payment requested by Kang is fair or reasonable.

3 ***b. Comparison of the award to those of the class members***

4 The Ninth Circuit indicated the Court may consider the “proportion of the [representative]
5 payment[s] relative to the settlement amount, and the size of each payment.” *In re Online DVD-*
6 *Rental Antitrust Litig.*, 779 F.3d 934, 947 (9th Cir. 2015); *see also Spann v. J.C. Penney Corp.*, 211
7 F. Supp. 3d 1244, 1265 (C.D. Cal. 2016); *see also Emmons*, 2017 WL 749018 at *9 (awarding class
8 representative payments of \$8,000, 14.5 times the average award and 0.3% of the gross settlement
9 of \$2.35 million); *Patel v. Trans Union, LLC*, No. 14-cv-00522-LB, 2018 WL 1258194, *3, 7–8
10 (N.D. Cal. Mar. 11, 2018) (awarding enhancement payment of \$10,000, which was 25 times the
11 average award and 0.125 % of the gross settlement). For example, in *Rankin*, the Court found a
12 service award of \$5,000 was reasonable, observing “the sum is reasonably close to the average per
13 class member amount to be received.” 2011 WL 13239039, at *2.

14 As previously noted, Kang’s requested service award is 15 times higher than the \$1,000
15 payment to each FRCA Class Member and comprises over one percent of the total amount paid to
16 the FRCA Class. *See Sandoval v. Tharaldson Employee Mgmt.*, No. EDCV 08-482-VAP (OPx),
17 2010 WL 2486346, at *9–10 (C.D. Cal. June 15, 2010) (collecting cases and concluding that
18 plaintiff’s request for an incentive award representing one percent of the settlement fund was
19 excessive). *See also Sanchez v. Frito-Lay, Inc.*, No. 1:14-cv-00797-DAD-BAM, 2019 WL
20 4828775, at *20–21 (E.D. Cal. Sept. 30, 2019) (recommending \$10,000 incentive award payment
21 to named plaintiff be reduced to \$7,500), *report and recommendation adopted*, No. 1:14-CV-797-
22 AWI-MJS, 2015 WL 5138101 (E.D. Cal. Aug. 26, 2015). Given the significant disparity between
23 the award to the FRCA Class and Kang’s requested service payment—as well as the percentage of
24 the settlement fund— this factor does not support the amount requested, and instead favors a
25 reduction to the service award.

26 ***c. Reduction of the service award is warranted***

27 A “substantial effort” by a plaintiff is necessary to support a service payment of \$10,000 or
28

1 more. *See Coburn v. City of Sacramento*, No. 2:19-cv-00888-AC, 2020 WL 7425345, at *8 (E.D.
2 Cal. Dec. 17, 2020); *see also Amaro v. Gerawan Farming Inc.*, No. 1:14-cv-00147-DAD-SAB,
3 2020 WL 6043936, at *10 (E.D. Cal. Oct. 12, 2020) (awarding a payment of \$10,000 to plaintiffs
4 who spent over 370 hours each during the course of the litigation on tasks such as “talking to co-
5 workers, assisting class counsel, attending the mediation, and organizing class members to keep
6 them apprised of the status of [the] case”); *Valentine v. Rehab. Ctr. of Santa Monica Holding Co.*
7 *GP*, 2021 U.S. Dist. LEXIS 243660, at *13–14 (C.D. Cal. Dec. 20, 2021) (finding the class
8 representative failed to justify a service enhancement of \$10,000, though the plaintiff reported 59.5
9 hours, during which she “was deposed, worked closely with [class] counsel, assisted in the
10 preparation of pleadings, provided factual information and assisted in identifying potential
11 witnesses”).

12 Because the factors discussed above support an incentive award—and the actions of Kang
13 clearly benefited class members—a service payment is appropriate. But Kang has offered no “clear
14 and specific evidence demonstrating significant contributions to the litigation of this case” as he
15 was instructed to do. (*See* Doc. 153 at 11 n.5.) On the other hand, Kang released individual claims
16 for which he did not seek class treatment and such a release may support an increase in the service
17 payment. *See, e.g., Ontiveros*, 303 F.R.D. at 366.

18 Considering the foregoing, a service payment of \$5,000 for Kang is appropriate in light of
19 the actions taken, benefit to the class, and the sacrifice of his individual claims. *See Gonzalez*, 2023
20 WL 373252, at *9 (noting service awards of \$5,000 are routinely found reasonable); *see also*
21 *Vasquez v. Coast Valley Roofing*, 266 F.R.D 482, 490–491 (E.D. Cal. 2010) (finding the requested
22 payment of \$5,000 was “reasonable and appropriate”). Thus, the request for a service payment to
23 Kang as class representative will be granted in the modified amount of \$5,000.00.

24 V. CONCLUSION AND ORDER

25 For the reasons stated above, IT IS HEREBY ORDERED THAT:

- 26 1. The hearing set for October 25, 2023, is VACATED;
- 27 2. The proposed classes identified in the settlement agreement (Doc. 149-1 at 4, 5) are
28 certified for settlement purposes;

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3. Plaintiff Sung Gon Kang’s unopposed motion for final approval of a class action settlement (Doc. 158) is GRANTED, and the Court approves the settlement as fair, reasonable, and adequate;
4. Named plaintiff Sung Gon Kang is confirmed as class representative; Kang’s counsel, Caddell & Chapman, and Francis Mailman Soumilas, P.C., are confirmed as class counsel; and Continental Datalogix is confirmed as the settlement administrator;
5. Kang’s unopposed motion for attorney’s fees and costs and for approval of service award and individual settlement (Doc. 155) is GRANTED IN PART;
6. The Court awards the following sums:
 - a. Class counsel shall receive \$1,113,560.50 in attorney’s fees and \$77,613.38 in expenses. Class counsel shall not seek or obtain any other compensation or reimbursement from Credit Bureau, Kang, or class members;
 - b. Kang shall receive \$5,000 as a service award; and
 - c. Continental Datalogix shall receive \$44,139 in settlement administration costs (*see* Doc. 158-2 ¶6).
7. The parties are directed to effectuate all terms of the Settlement Agreement (Doc. 149-1) and any deadlines or procedures for distribution set forth therein;
8. This action is DISMISSED with prejudice, with the Court specifically retaining jurisdiction over this action for the purpose of enforcing the parties’ settlement agreement; and
9. The Clerk of the Court is directed to CLOSE this case.

IT IS SO ORDERED.

Dated: October 13, 2023

/s/ Sheila K. Oberto
UNITED STATES MAGISTRATE JUDGE